



PUBLIC NOTICE

FOR IMMEDIATE RELEASE

20 January 2026

PHONE SCAM ALERT

Hinchinbrook Shire Council has become aware of a phone scam targeting residents. Individuals are receiving calls from someone posing as Council, claiming to be conducting a survey and requesting personal information.

Please be advised:

- Council is not conducting any phone surveys at this time.
- Be cautious of unsolicited phone calls.
- Do not share personal details, credit card information, or online account credentials unless you are certain of the caller's identity.

All official Council community consultations are published on our website: <https://hinchinbrook.qld.gov.au>

If you receive a suspicious call, please report it to Council immediately on (07) 4776 4600.

For further information on scams and how to protect yourself, visit: www.scamwatch.gov.au

Thank you for your cooperation in helping keep our community safe.

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Chief Executive Officer



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